



3432 Gembrit Circle Kalamazoo, MI 49001
www.republicservices.com 888-249-5112

July 27, 2018

City of Jonesville
Trash and Recycling customer
Jonesville, MI 49250

Dear loyal customer,

Unanticipated events sometimes occur beyond our control and unfortunately it affects our customers unexpectedly. Please accept our sincere apologies for any interruptions in your trash service. We are making every effort to provide our customers with the service they're paying for and truly appreciate your patience during this process.

We've encountered several unanticipated problems in recent weeks, and some of our customers have not received service or notice that service will be delayed. When these service interruptions occur, our Operations Team is working diligently to get our customers serviced as quickly as possible.

We are very sorry for any inconvenience this may have caused, and greatly appreciate your continued understanding and patience as we work to get all of our affected customers serviced. Thank you again for your understanding and patience, we truly appreciate you as our loyal customer.

Sincerely,

Jim Porter

Jim Porter
General Manager